

Installation

You can connect Zoom to Coaching WRX by login into your brand and navigating to My account/My virtual tools. There you will find “Connect your zoom” -button.

You will be redirected to an oAuth window where Coaching WRX is requesting access to your Zoom account. After authorizing you will be redirected back to My virtual tools page.

You can test your connection by clicking the “Test zoom connection” -button. If you receive “Connection worked!” -notification all should be fine and the integration is working correctly.

If you want to disconnect your Zoom from Coaching WRX you can at anytime navigate back to My account/My virtual tools and click “Disconnect Zoom” -button. This action will remove all tokens related to Zoom from Coaching WRX.

Usage

Zoom is used to create virtual meetings with coaches. After Zoom is linked and enabled from My Account/My virtual tools depending on your Coaching WRX plan you can create either; individual, group or mentor services.

In those services you can create specific elements for virtual meetings. For example element type: individual session and meeting type: virtual. You can view service pages to get better understanding about all options.

After a service is created and published, customers can buy them via your brand page. After purchasing a service some elements can be booked by a coach or a customer. If booked element is virtual and your Zoom is connected correctly you will receive a Zoom link within the booking invitation that is sent to your email after the element is booked.

Contact Support

If you have any questions or have problems connecting your Zoom with Coaching WRX, you can find our contact information from: <https://coachingwrx.com/en/contact-us>

Or you can directly email to our support: support@coachingwrx.com. During working hours our support team will answer your contact request normally in few hours (mon-fri 10-18 GTM ja 24 h SLA).